

## State of Delaware

### **Non-essential Closure Frequently Asked Questions**

- Is my business included in the closures?
  - Please see the industry status list to determine this. You can find it [here](#). If the list says “Yes” in the “Remain Open” column, then your business can remain open, though you need to follow all Center for Disease Control guidelines for preventing the spread of COVID-19. Please find those guidelines [here](#). If the list says “No” it does not necessarily mean your industry is completely closed. Please check the corresponding instructions next to this to determine whether it is in a mandatory work from home status or something similar. If there is no note, the entire industry is being temporarily shut down per the executive order.
- How do I know if I fall under these industry descriptions?
  - Included with the descriptions is the relevant 4-digit North American Industry Classification System (NAICS) code. All businesses should have a NAICS code or codes on their unemployment insurance forms or on their most recent tax return.
- What if my business has multiple NAICS codes?
  - You may follow the instructions associated with the least restrictive NAICS code your business is classified under. So, if you have a NAICS code for an industry that is to remain open, then you may keep your business open while following all CDC guidelines for preventing the spread of COVID-19. If your NAICS codes are for industries to close, but one is an industry that is closed but with special restrictions (like a work from home designation), then you may follow that designation for the entirety of your business.
- Where do I go if I am still unsure?
  - Please email [covid19faq@delaware.gov](mailto:covid19faq@delaware.gov) or call 302-577-8477 between the hours of 9:00 am and 4:00 pm with any additional questions.
- Is there a way for me to petition to have my businesses status changed?
  - Yes, but there is not a guarantee that a petition will be successful. Please submit a request in writing via electronic mail to [covid19faq@delaware.gov](mailto:covid19faq@delaware.gov) for consideration. You will receive a decision within one week of your submission.